**If you are using Internet Explorer version 10 or 11 and cannot log into FastBond™, please follow these steps to resolve the problem.**

Note: Internet Explorer 9 is recommended for FastBond™.

You will need to ensure that you have the Internet Explorer Menu bar active. If you are missing the menu bar, please do the following; otherwise, please see the instructions on page 2.

    a.   With Internet Explorer open, right click anywhere at the top of the screen for the Menu Dialog box to appear.

    b.   Highlight the Menu bar option and left click to select the feature so it appears on the top of your screen.
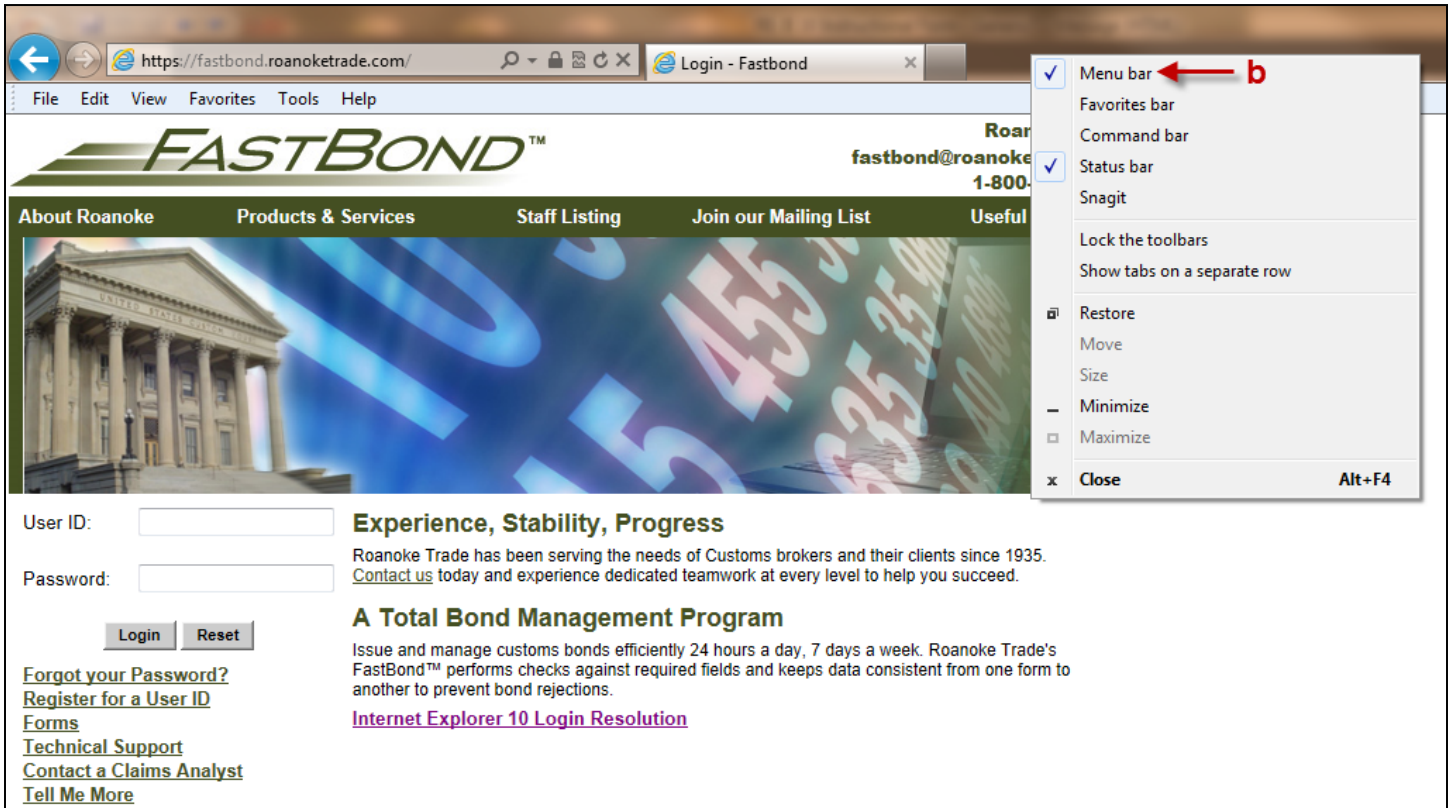
1. Open Internet Explorer then on the Menu bar at the top of your screen, select "Tools".
2. Select "Compatibility View Settings".
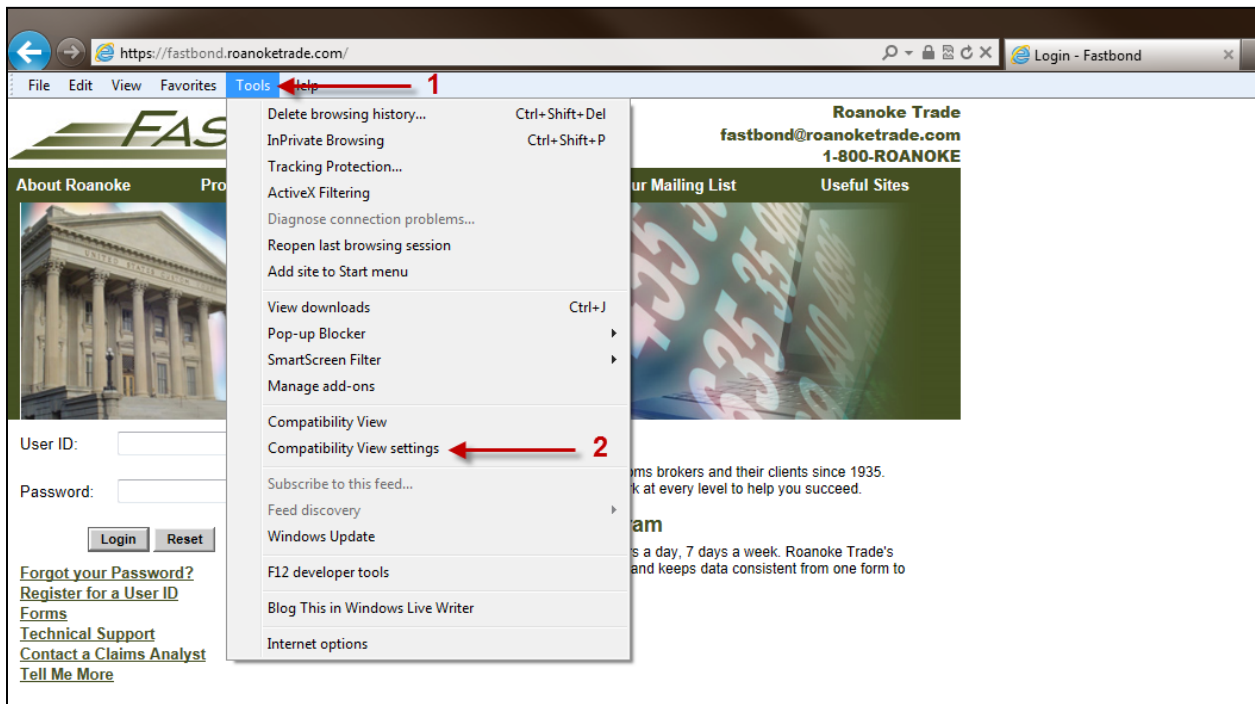
3. Type in roanoketrade.com and then press the Add button.
4. Press the Close button.
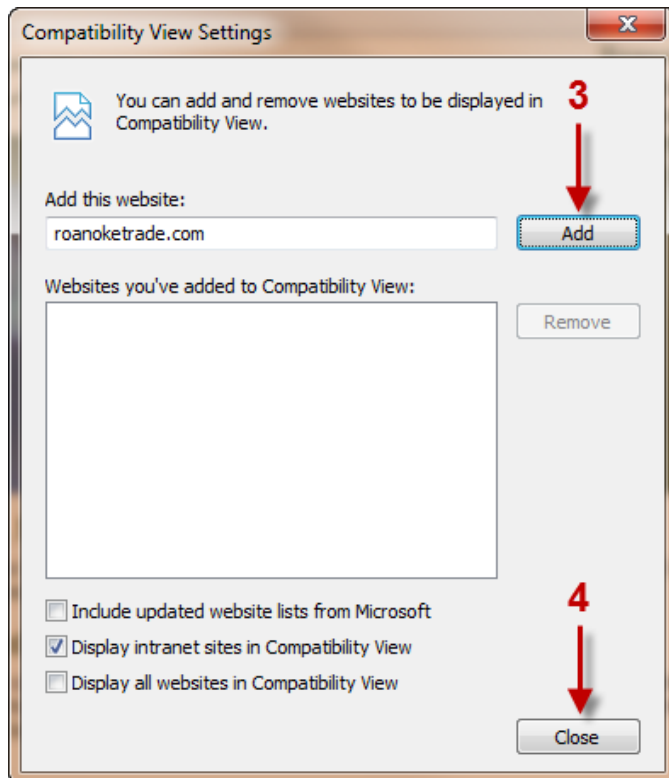
5. Try to logging into FastBond™ again.